

Pastoral Care & Benevolence with CarePortal

The God of Great Care

CarePortal - Our Primary Tool

Community Request

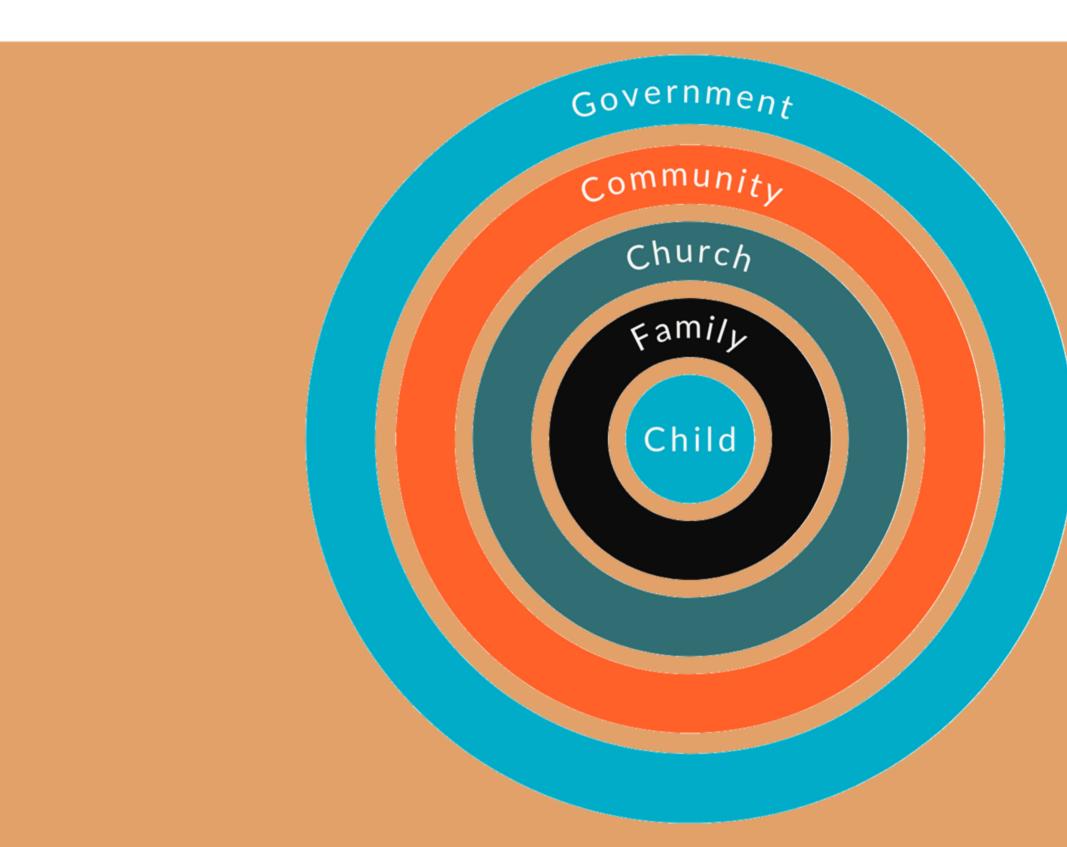
Resource Mobilization





Biblical Model of Care

Ephesians 4:12



Biblical Examples

Exodus 18 & Acts 2:38-47

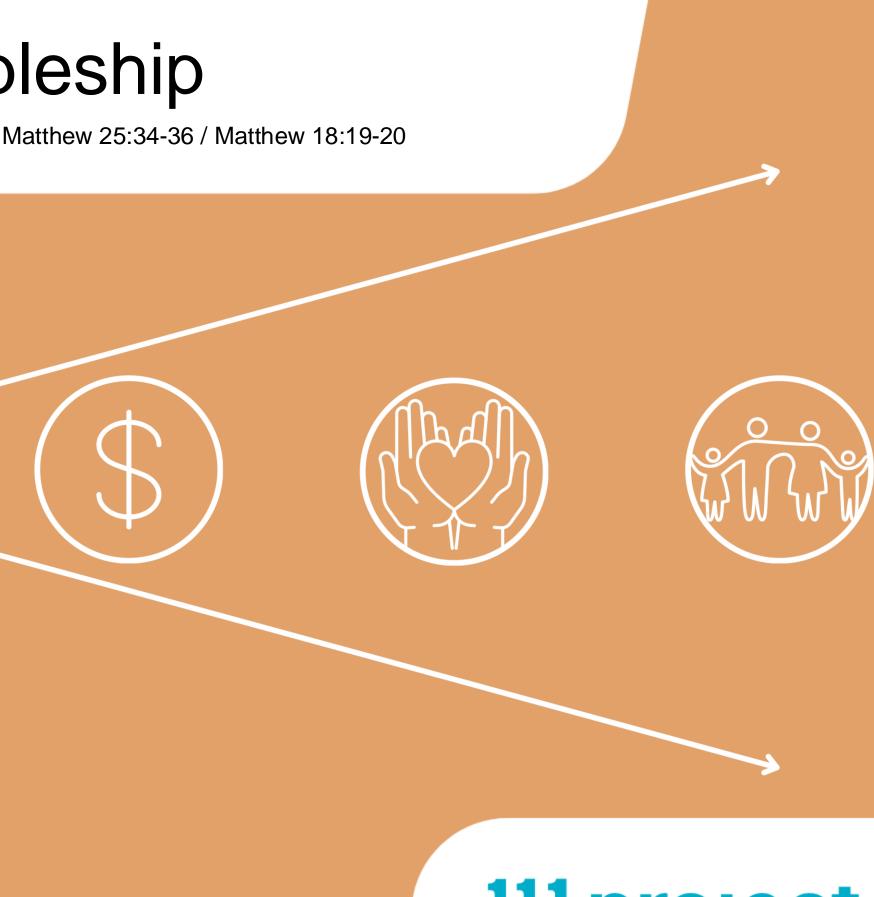
Moses & Peter

Different Types of People

Strangers / Neighbor / Family

How We Care – Goal is Discipleship

•Advocate Actively •Give Graciously •Respond Relationally •Host Hospitably



Types of Care

Relief / Rehabilitation / Development

Biggest Misunderstanding

Love vs Trust

Leader Posture in Care

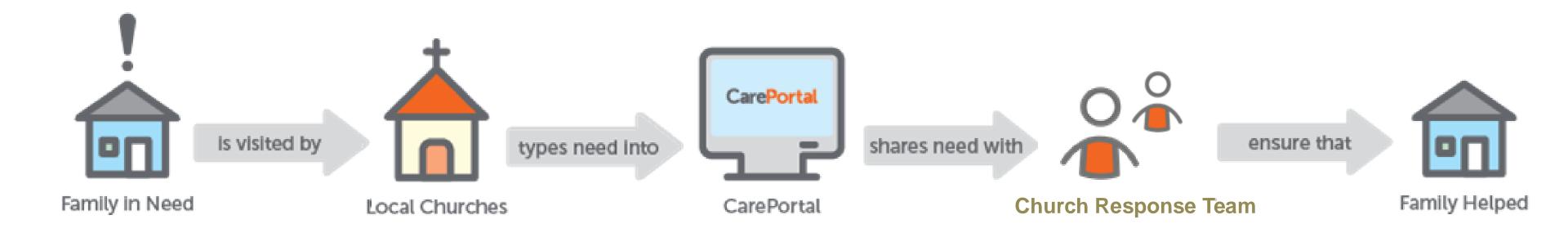
Approach with Humility – Philippians 2:3-4 Provide Dignity / Significance – James 2:1-9 Live with Mutuality - Romans 1:12, 1 Corinthians 3:9 Honor Roles – Eph 6:2-3, 1 Tim 5:1 Elevate Proximity – Proverbs 27:10 Emphasize Strengths - (ABCD) Asset Based Listen – Proverbs 21:13



How it Works

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Church Entered Needs



CHURCH PROCESS

- **Church Identifies Need** 1.
- Church has options on Submitters 2.
- "Church Need Leader" role 3. approves to send to response team

- 1.
- 2.

RESPONSE MANAGEMENT

Church response team receives request When church responders offer to help, they get connected to request Submitter. Church Needs Leader is copied. Responder & Submitter coordinate serving of family.

Submit Church Need

Level of Urgency [*]	Select an option	~	Zip/Postal Code of Family [*]		
Children Served	0	~	Adults Served	0	٢
Purpose of This Need [*]	Select an option	~	Is this a Disaster Relief Need?		
Story (Need Description)					Needs + Add Need
DO NOT SHARE NAMES, LOCATION OR ANY CONTACT INFORMATION! 0 of 1500 characters					
*					Total Estimated Value \$0
Please share a brief background of the need. Only include non-confidential information regarding the family's situation and describe how items or services requested will help.					I have consent to submit this need on behalf of the family in need
Who needs help? What do they need? What will happen when this need is met?					Cancel
			1,		



Best Practices In Making Church Needs

Honor (does it need to be confidential?) Show Connection (Emphasize Relationship) Advocate (Strengths & Needs) Significance (Need vs Want) Show Cooperation (Is Family Involved) Tee'd Up for Success (Make it Easy) Responsiveness (Quickly/by Text?)

Types of Uses

Internal Church Needs

Partner Needs

Ministerial Alliance for Community Needs

Things I Love

- Church Needs Leader All Time Approver
- All Leader Roles Can Submit Needs
- Every Need Has Its Own URL
- Optional Church Webpage
- People in & Outside Church can Fund

"our church doesn't always know what we are doing & CarePortal not only helps us communicate but involve the church"

Approver eds

Fund ng & CarePortal not only





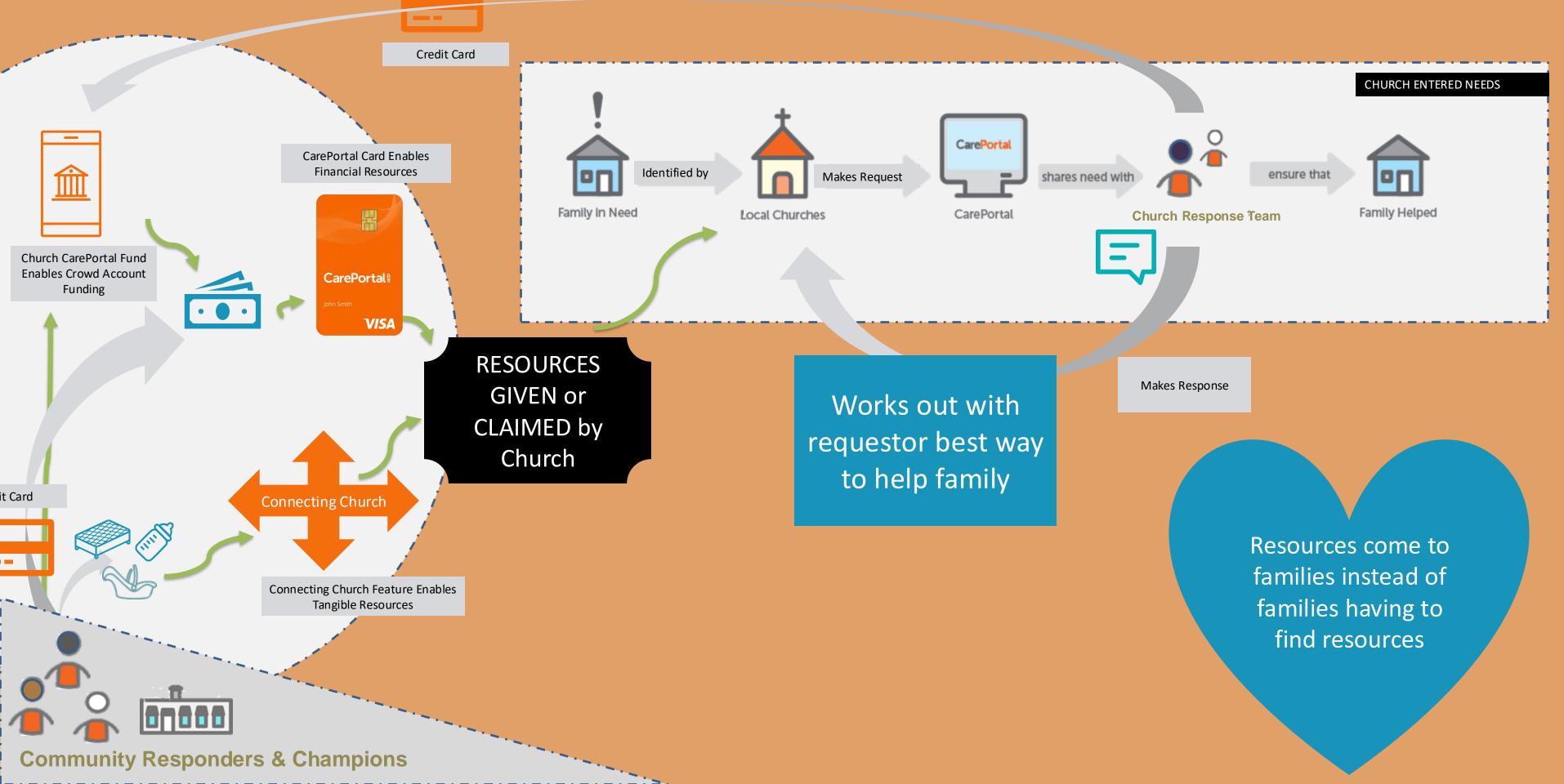




SCAN TO FILL OUT OUR POST-BREAKOUT SURVEY



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CarePortal Resource Flow